Health Policy, 2002 recognizes that the attainment of health indices has been very uneven across the rural urban divide. It has therefore given over riding importance towards ensuring more equitable access to health services across the country.

The National Health Policy-2002 targets till 2005 include eradication of Polio, Yaws and Leprosy; and setting up an integrated system of surveillance and health accounts and statistics. In accordance with these targets elimination of Yaws and Leprosy is on course. Progress has also been made for interruption in transmission of polio. An Integrated Disease Surveillance Program to strengthen surveillance of communicable diseases and risk factors for non-communicable diseases has been launched by the Government in November 2004. The National Rural Health Mission, which has been recently launched, is expected to provide a platform for achieving the other long-term targets.

Complaints about staff of Dispensary No. 73, Gurgaon

2670. SHRI VEER SINGH: Will the Minister of HEALTH AND FAMILY WELFARE be pleased to state:

(a) whether it is a fact that there have been numerous complaints against the staff posted at various CGHS dispensaries.

(b) if so, the details thereof and whether any action has been taken on the complaints of misbehaviour against the employees posted at CGHS Dispensary No. 73 (Gurgaon); and

(c) if so, the details thereof and if not, the reasons therefor?

THE MINISTER OF STATE IN THE MINISTRY OF HEALTH AND FAMILY WELFARE (SHRIMATI PANABAKA LAKSHMI): (a) Complaints are received occasionally in CGHS Delhi against staff posted at various CGHS dispensaries.

(b) and (c) A complaint from Shri Ramchand has been received against the staff posted at CGHS dispensary, Gurgaon. The beneficiary has complained that the concerned doctor did not provide medicines for his wife whom he did not bring to the dispensary. The doctor concerned when asked about his comments in the matter stated that Shri Ramchand came to the dispensary alone for seeking medicine for his wife. Therefore, he

was advised to bring his wife to the dispensary as without examining the patient it would not have been proper for the doctor to give medicines.

Also some complaints have been received against some officers/officials working at CGHS dispensary Gurgaon. In this connection, an Enquiry Committee has been constituted in Dte. GHS to look into complaints and furnish a report. Further, action will be taken on receipt of the report of the Enquiry Committee.

Deficiency of Doctors in Rural Health Schemes

2671. SHRI URKAHO GWRA BRAHMA: Will the Minister of HEALTH AND FAMILY WELFARE be pleased to state:

(a) whether any policy and action have been initiated by Government so far to activate all primary, community or public health centres of the country are envisaged in the National Rural Health Mission;

(b) whether there is any policy from Government to remove the crisis of doctors and staff in Rural Health Centres which is the prime cause of deteriorating rural health scenario today; and

(c) if so, the details thereof?

THE MINISTER OF STATE IN THE MINISTRY OF HEALTH AND FAMILY WELFARE (SHRIMATI PANABAKA LAKSHMI): (a) Yes, Sir. Under National Rural Health Mission (NRHM), it is proposed to upgrade Primary Health Centres (PHCs) for providing 24 hours delivery and newborn care and mainstreaming of AYUSH on the basis of felt need in a phased manner. The Community Health Centres (CHCs) are to be upgraded First Referral Units (FRUs) and Indian Public Health Standards (IPHS). All Sub-centres have been provided with an united fund @ Rs. 10,000/- per annum for meeting in the local needs. It is also proposed to strengthen these existing Sub-centres.

(b) and (c) The Government of India has set up a Task Force on Medical Education to *inter-alia* look into this problem. A number of States have taken various initiatives such as compulsory rural/difficult area posting for admission to post-graduate courses and as a pre-requisite for promotion, compulsory rotation of doctors on completion of prescribed tenure as per classification of locations, contractual appointment of doctors; offering